



# DEAR FRIENDS OF MERIDIAN,

Meridian and its integrated health network solve your healthcare puzzle one piece at a time. We find solutions and look at the puzzle as a whole, not as separate pieces, as many feel when navigating their own healthcare needs. We start by recruiting the very best in healthcare and find multiple channels to target a patient's physical, mental and social well-being. It's our whole-person health philosophy that sets us apart.

Statistics show that individuals with behavioral health needs are more likely to seek care from their family physician. So Meridian's integrated care of joining together primary medicine and behavioral health is making a difference for many. We're growing fast and expanding our services so that more patients have better access to Meridian's full healthcare spectrum. We put it all together, often in a single clinic or location.

The puzzle is complete...from an early screening that tests for developmental delays and autism in our youngest citizens, to a comprehensive outpatient service program that integrates primary medical care with psychiatric services for seniors. Meridian provides the knowledge, skill and compassion to serve you as we continue to look at more ways to provide healthcare for all your needs.

Hank A. Milius
President/CEO

Al Rent
Board Chairman



Hank A. Milius



Al Rent

#### INTRODUCING MERIDIAN

### SENIOR HEALTH...

Meridian Senior Health is a new medical specialty division focused on the health and well-being of aging adults that includes both inpatient and outpatient care. Meridian has had a long history of providing behavioral inpatient care to seniors and has seen the need to extend medical and follow-up care beyond the hospital setting. Meridian Senior Health provides a team of specialists who combine physical, mental and social health centered on offering an integrated treatment plan including internal medicine, psychiatry and behavioral care.

The Meridian Senior Health - Outpatient Assessment Center, located at the Tillotson Avenue campus in Muncie offers complete medical and behavioral evaluations to address the complex issues that can arise as people age. The Meridian Senior Health - Behavioral Hospital, formerly known as the Gero-Psychiatric unit, is a 16-bed behavioral hospital for seniors 55 and older located at IU Health Ball Memorial Hospital.

















#### **MEETING THE NEEDS**

### OF THE COMMUNITY

#### **PRIMARY MEDICAL CARE**

MeridianMD expanded its primary medical care services integrated with behavioral health in two rural counties in Indiana. Meridian is helping address the national health crisis affecting generations of rural families who have difficulty obtaining access to healthcare. Statistics show only about 10 percent of physicians practice in non-urban communities.

As a result, a new MeridianMD office opened in December 2015 in Dunkirk through a partnership with Jay County Hospital to offer access to integrated whole-person healthcare.

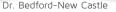
Meridian's current New Castle location also integrated primary medical care by adding a new MeridianMD office, which is serving the growing medical needs of patients in that community.

#### **SUBSTANCE ABUSE**

Meridian was chosen as one of four Indiana health centers to receive a federal grant to help treat the state's growing problem with heroin and painkiller addiction. The grant is focused on improving and expanding the delivery of substance abuse services in health centers, with a specific focus on treatment of opioid use disorders in underserved populations. Meridian developed an Opiate Addiction Team (OAT) to integrate an aggressive program within all services throughout the organization.









Dr. Betts-Dunkirk





Opiate Addiction Team

## FINDING SOLUTIONS FOR PEOPLE IN NEED





#### MERIDIAN SELECTED AS A RILEY AUTISM HUB SITE

Riley Children's Foundation, Indiana Department of Health and BY5 selected Meridian Health Pediatrics as one of a few organizations statewide to be an "Early Evaluation Hub," a place where children receive testing for developmental delays and signs of autism. The assessment is a critical part of the healthcare puzzle, helping families with young children achieve optimal outcomes. Because 90 percent of brain development happens by age 5, communities that best prepare their children for kindergarten are the ones that thrive socially and economically.



In collaboration with
Riley Physicians at IU Health





#### MERIDIAN RECOGNIZED FOR TOBACCO-FREE INITIATIVE

Meridian Health Services' commitment to tobacco cessation in Delaware County was recognized and awarded a grant from the Indiana State Department of Health. The award makes Meridian Health Services the lead agency for Delaware County's Tobacco Prevention Coalition. Meridian has spearheaded this effort in all its counties to create healthier communities and tobacco free offices.



#### **NEW COMMUNITIES**

A growing need of services brought Meridian Health Services to several new communities.

New offices in Fort Wayne, Kokomo and Anderson opened focusing primarily on children's services and Connxxions - a program for individuals with intellectual disabilities and mental health challenges. Also, two primary medical care offices of MeridianMD opened in New Castle and Dunkirk.



#### **HELPING STUDENTS THROUGH PARTNERSHIPS**

Meridian partnered with Anderson Community Schools to help at-risk children thrive in a new educational format by joining the COMPASS Alternative School, in which Meridian has an on-site office for integrated treatment and outpatient services.

Meridian has built alliances with key colleges and universities to offer internships and externships for medical students, physician assistants, therapists, social workers and other key programs. The students cross disciplines and departments within Meridian's fast-growing network of clinics and primary care practices.

#### MERIDIAN HEALTH SERVICES

### FINANCIAL

Meridian served
32,508 PATIENTS

in

**39 COUNTIES** 

providing

545,097 OUTPATIENT VISITS

A JOURNEY THROUGH FITNESS

in

**41 FACILITIES** 

with

22 CLINICS.

Meridian provided care to **2,991 INDIVIDUALS** 

who were
UNABLE TO PAY

for services which totaled

\$4 MILLION IN CHARITY CARE.

Meridian has partnered with **270 SCHOOLS** 

to bring services to students.

17,068 CHILDREN

received services from Meridian.

**\$128.8 MILLION** 

in revenue was generated during fiscal year 2015-16.

**\$56 MILLION**was dedicated to our

**1,029 EMPLOYEES'** salaries & benefits.





City Fit, one of Meridian's newest events this year, focused on health and wellness. Physicians and staff came together to help promote healthy living and collaborated with many organizations. The day included a Color Run, Zumba, yoga, health screenings, and much more.





From left to right: Chris Bowles, Chris Fancher, Terry Whitt Bailey, Wayne Shaffer, Hank Milius (President/CEO), Brian Ring, Mark Hardwick, Al Rent (Board Chairman), Mike Lunsford, Julie Newhouse, Vicki Tague, Steve Smith, Sue Ann Pflum, Erica Graham

### MERIDIAN HEALTH SERVICES DEVELOPMENT COUNCIL

Karen Karmolinski, Chair Brian Ring Brent Webster Wayne Shaffer Dr. David Gobble Vicki Tague Charlie Sursa Micah Maxwell Al Rent Erica Graham Wil Davis Dr. George Branam Lori Luther Chris Fancher

MERIDIAN HEALTH SERVICES INVESTMENT COMMITTEE

Vicki Tague, Chair Mike Lunsford Steve Smith John Littler Chris Fancher Wil Davis John Coldren Rick Kelly

#### **FINANCIAL REPORT**

July 1, 2015 to June 30, 2016

Revenue generated from serving over 32,500 clients:	\$128,790,000
Patient charges	\$107,470,000
Federal, state and local government	\$13,720,000
Investment earnings	(\$40,000)
Other sources	\$7,640,000

#### We did not receive full payment from:

Those unwilling or unable to pay	(\$17,090,000)
Other contractual agreements	(\$38,440,000)

#### TOTAL FUNDS AVAILABLE \$73,260,000

#### We applied our funds to:

Wages, benefits & contractual payments for 1029 employees	\$55,950,000
Purchase services and supplies	\$3,540,000
Facilities, operating costs and the provision for future services	\$13,750,000
Pay principal and interest on debt	\$20,000

TOTAL FUNDS APPLIED \$73,260,000



#### LOCATIONS

Muncie - Main Office

240 N. Tillotson Avenue Muncie, IN 47304 Phone: 765.288.1928

Muncie - Annex

130 N. Tillotson Avenue Muncie, IN 47304 Phone: 765.254.5356

Richmond - Children

2300 Chester Boulevard Richmond, IN 47374 Phone: 765.983.2220

Richmond - MeridianMD

2300 Chester Boulevard Richmond, IN 47374 Phone: 765,939,2395

Richmond - Adults

630 E. Main Street Richmond, IN 47374 Phone: 765.935.5390

New Castle Meridian MD

930 N. 14th Street New Castle, IN 47362 Phone: 765.521.2450 **Portland** 

931 W. Water Street Portland, IN 47371 Phone: 260.726.9348

Winchester

730 W. Washington Street Winchester, IN 47394 Phone: 765.584.7820

Rushville

509 Conrad Harcourt Way Rushville, IN 46173 Phone: 765.932.3699

Mishawaka

1818 Went Avenue, Suite A Mishawaka, IN 46545-6482 Phone: 574.254.0229

Connersville

707 W. 3rd Street Connersville, IN 47331 Phone: 765.827.1164

Indianapolis

2506 Willowbrook Parkway Indianapolis, IN 46205 Phone: 317.803.2270

Anderson

2010 Brentwood Drive Anderson, IN 46011 Phone: 765.393.0063 Kokomo

424 E. Southway Boulevard Kokomo, IN 46902 Phone: 886.306.2647

Fort Wayne

2200 Lake Avenue Suite 225 Fort Wayne, IN 46805 Phone: 260 436 0932

MeridianMD

100 N. Tillotson Avenue Muncie, IN 47304 Phone: 765.288.8770

MeridianMD at Walnut Commons

110 E. Wysor Street Muncie, IN 47305 Phone: 765.216.1815

Meridian MD In Collaboration with Jay County Hospital

1150 S. Main Street Dunkirk, IN 47336 Phone: 765.768.6065

Suzanne Gresham Center Children & family programs

Pediatric medical care 3620 W. White River Boulevard

Muncie, IN 47304 Phone: 765.288.1928 Meridian Health Pediatrics Pediatric Rehab Prime-Time Pediatrics

205 N. Tillotson Avenue Muncie, IN 47304 Phone: 765.288.1995

Meridian Senior Health Behavioral Hospital at IU Ball Memorial Hospital

2401 W. University Avenue Muncie, IN 47303 Phone: 765.747.3281

Meridian Senior Health
Outpatient Assessment Center

100 N. Tillotson Avenue Muncie, IN 47304 Phone: 765.587.0183

Meridian Women's Health

100 N. Tillotson Avenue Muncie, IN 47304 Phone: 765.286.2000







To learn more about Meridian Health Services or to donate: call 866.306.2647 or visit MeridianHS.org



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