

*We're making a different kind of*  
**SPLASH,**  
*a special kind of*  
**DIFFERENCE.**



  
MERIDIAN

**HEALTH** *Services*

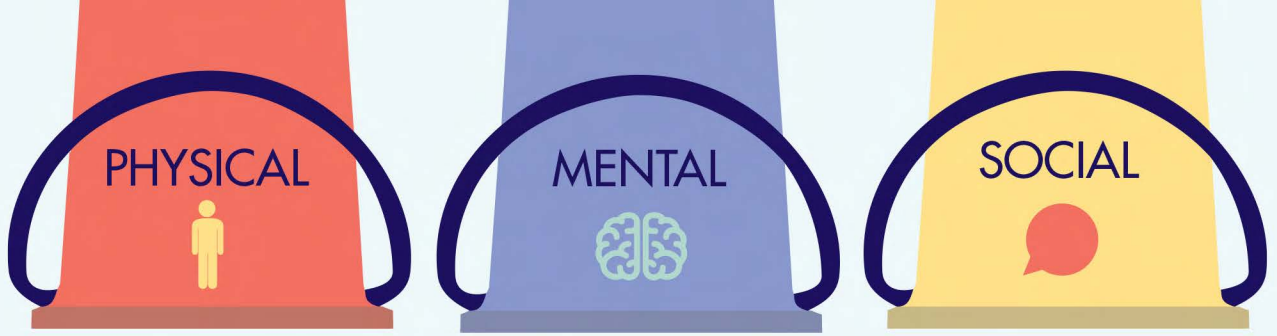
ANNUAL REPORT 2013-14



**MERIDIAN HEALTH SERVICES  
IS CREATING A NEW WAVE  
OF THOUGHT**

*in community health.*





## **A COMPREHENSIVE, INTEGRATED AND HOLISTIC APPROACH WE'RE PROVIDING TO OUR COMMUNITIES.**

Consider that for decades health was addressed in three distinct buckets: physical, mental and social. Instead, Meridian is redirecting the stream of conversation, redefining true community health. We treat these buckets as part of a wide spectrum of integrated services, which when pooled together, lead to holistic health.

At Meridian, we have created a medical home in which doctors and clinicians across various specialties talk to each other within one health system. Imagine being at the center of a network of healthcare professionals who don't just provide one level of care, but who dive deeply into all facets of your health, providing the services you need. Meridian Health Services makes this possible, creating a ripple effect of healthier patients, neighbors, and ultimately a healthier community.

**We are in this for a purpose. We believe the apex in healthcare is only reached with the balance of physical, mental and social well being . . . for**

*whole-person health.*





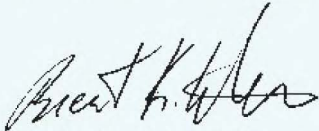
**Dear Friends of Meridian,**

Just as water has the power to both heal and change, our holistic approach to medicine is making the communities we touch healthier while changing the way we think about what a health system looks like.

Our mission of providing whole person health to our patients continues to be the driving force behind our exciting growth and continued development.

This has been a big year for Meridian—with the introduction of Women’s Health, we’re adding an important resource to our patients. We look forward to serving the women and growing families in our communities.

Meridian has an exciting future ahead of it, and we thank you for your support.



**Brent K. Webster**  
Board Chairman



**Hank A. Milius**  
President/CEO



Brent K. Webster



Hank A. Milius



## PHYSICAL HEALTH

**Women's Health:** We provide the expertise and resources to help women take better care of themselves, because they're often so busy caring for others in their families.

**MeridianMD:** We offer primary medical care for families and children, providing a true medical home. Here, doctors, nurses and counselors coordinate treatments and medications seamlessly to achieve genuine "whole person" health.

**Gero-Psychiatric Hospital:** We help seniors with sudden, debilitating emotional or behavioral issues get immediate medical care in a hospital setting. A service team of psychiatrists, nurses and social workers reestablish normalcy and independence.



## MENTAL HEALTH

**Suzanne Gresham Center:** We offer many programs and collaborate with community resources to keep families together and thriving in the face of incredible challenges such as abuse, neglect, addictions and behavioral issues.

**Home and School Based Programs:** We help kids struggling in school who require additional help find answers so they can find their way.

**Addictions Therapy:** We help our neighbors battling addictions find recovery and freedom.

**Therapy and Counseling:** We provide therapeutic care from ADHD to depression with licensed experts filled with empathy.

**Connxxions:** We help those with both intellectual disabilities and mental health issues find better ways to cope, helping families find more peace.



## SOCIAL HEALTH

**Child Advocacy Center:** We help kids and families who are the victims of abuse find relief, counseling, justice and closure.

**FosterHope:** We help special kids in need of special homes find special parents.

**Residential and Independent Living:** We help our neighbors born with mental challenges find dignity, self-worth and independence through counseling, jobs and a place to call their own.

**Supported Employment:** We help individuals shift from a dependence on state and federal assistance to job independence, while helping employers build their teams with qualified and motivated workers.

**Care Coordination:** We help families navigate the healthcare system so they can receive appropriate services and get the care they need.

**HIV:** We help those in need find treatments, resources and care so they can truly live.

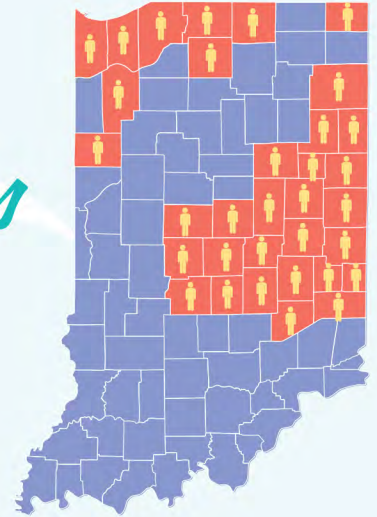
Meridian served

**16,500** *patients*

in **33** *counties*

providing **490,525**  
*outpatient visits*

in **29** *facilities*



with a



*satisfaction  
rate.*





Meridian provided care to

**5,120** *individuals*



who were unable to pay for services which totaled



**\$4.7 MILLION**

*in charity care*

and over

**\$21.9 MILLION**

*in community investment.*





Over **200** *schools*  
have partnered with Meridian  
to bring services to students.



Over **5,500** *children*  
received services from Meridian.



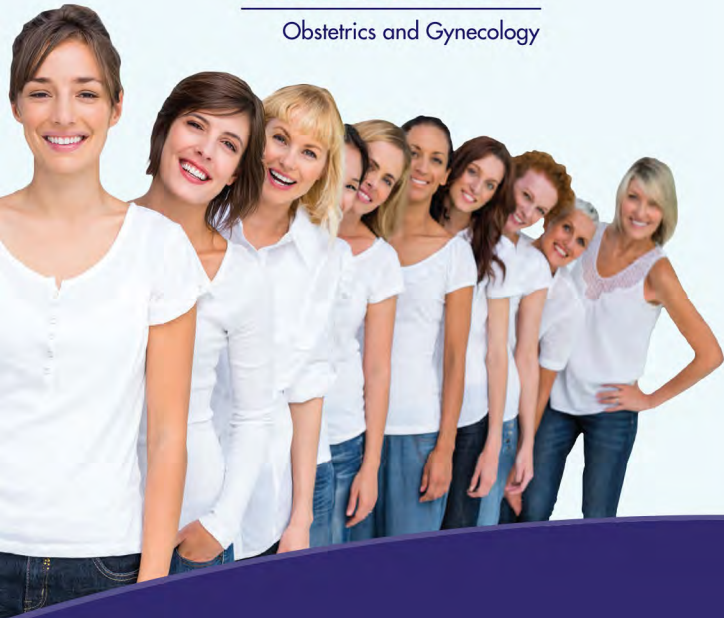
**\$82 MILLION**  
in *revenue* was generated  
during fiscal year 2013-2014.

Over **\$36 MILLION**  
*was dedicated*  
to our **782** *employees'*  
salaries and benefits.

# INTRODUCING THIS YEAR

## Meridian Women's Health

This new division of Meridian Health Services offers patients specialty care and the latest technology in obstetrics and gynecology. We are excited to provide our patients access to board-certified physicians specialized in comprehensive pregnancy care, high risk obstetrics, contraceptive and infertility counseling, gynecological disease and surgery.



# FINANCIAL REPORT (July 1, 2013 — June 30, 2014)

## Revenue generated from serving

**16,500 clients:**

Patient charges	\$66,860,000
Federal, state and local government	\$11,320,000
Investment earnings	\$440,000
Other sources	\$3,550,000

**\$82,170,000**

## We did not receive full payment from:

Those unwilling or unable to pay	(\$14,960,000)
Other contractual agreements	(\$16,530,000)

## TOTAL FUNDS AVAILABLE

**\$50,680,000**

## We applied our funds to:

Pay 782 employees	\$29,410,000
Provide employee benefits	\$6,650,000
Purchase services and supplies	\$5,090,000
Facilities, operating costs and the provision for future services	\$9,510,000
Pay principal and interest on debt	\$20,000

## TOTAL FUNDS APPLIED

**\$50,680,000**





## **BOARD MEMBERS**

(From left to right)

Al Rent

Brent Webster - Chairman

Hank Milius - President/CEO

Chris Fancher

David Gobble

Vicki Tague

Terry Whitt Bailey

Brian Ring

Wayne Shaffer

Steve Smith

Sue Ann Pflum

John Bowles

# LOCATIONS

**MUNCIE** - Main Office  
240 N. Tillotson Ave.  
Muncie, IN 47304  
P | 765.288.1928

**RICHMOND** - Children  
16 S.W. 5th St.  
Richmond, IN 47374  
P | 765.983.2220

**RICHMOND** - Adults  
630 E. Main St., Suite 200  
Richmond, IN 47374  
P | 765.935.5390

**NEW CASTLE**  
930 N. 14th St.  
New Castle, IN 47362  
P | 765.521.2450

**PORTLAND**  
931 W. Water St.  
Portland, IN 47371  
P | 260.726.9348

**WINCHESTER**  
730 W. Washington St.  
Winchester, IN 47394  
P | 765.584.7820

**RUSHVILLE**  
509 Conrad Harcourt Way  
Rushville, IN 46173  
P | 765.932.3699

**INDIANAPOLIS**  
2506 Willowbrook Pkwy.  
Indianapolis, IN 46205  
P | 317.803.2270

**MERRILLVILLE**  
8002 Utah St.  
Merrillville, IN 46410  
P | 219.942.0431

**MISHAWAKA**  
1818 Went St., Suite A  
Mishawaka, IN 46545  
P | 574.254.0229

**SUZANNE GRESHAM CENTER**  
- Children and Family Programs  
Pediatric Medical Care  
3620 W. White River Blvd.  
Muncie, IN 47304  
P | 765.288.1928

**MERIDIANMD**  
- Primary Medical Care  
110 N. Tillotson Ave.  
Muncie, IN 47304  
P | 765.288.8770

**GERO-PSYCHIATRIC HOSPITAL**  
- Inpatient Care for Seniors  
IU Health BMH, 3rd Floor  
2401 W. University Ave.  
Muncie, IN 47303  
P | 765.747.3281

**WOMEN'S HEALTH**  
- Obstetrics & Gynecology  
2501 W. Jackson St.  
Muncie, IN 47303  
P | 765.286.2000



# MERIDIAN

## HEALTH *Services*

Physical. Mental. Social Well-Being.

To learn more about Meridian Health Services, or donate:  
call **1.866.306.2647** or visit **[www.meridianhs.org](http://www.meridianhs.org)**



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